

March 28, 2023

Dear Cloverdale Catholic School families,

WELCOME TO CAMBRIDGE UNIFORMS

Your school fitting is on Tuesday, May 10th from 11:00am to 5:00pm. Click the link below to book your school fitting appointment. https://cambridgeuniforms.as.me/?appointmentType=40908936

As our gift to welcome Cloverdale Catholic School to Cambridge Uniforms your school will receive a 5% discount on all purchases from May 1, 2023 until April 30, 2024.

We are honoured to be the uniform provider for Cloverdale Catholic School and look forward to assisting you with your child(ren)'s uniforms. This letter will outline how to place your orders, how to connect with our team for assistance and also provides important information about when to place your orders for the school year starting September 2023.

Your back to school shopping can be done at the school fitting, at our retail store or online. Please ensure you visit the store designated to serve your school.

## YOUR SCHOOL IS SERVICED FROM OUR DOLLARTON LOCATION

#112-2455 Dollarton Hwy, North Vancouver, BC, V7H 0A2

To ensure that you and all families in your community have a successful first day back to school in September 2023 it is imperative that your order be placed by **June 15th.** 

At Cambridge Uniforms we will do our very best to have everything in place for the start of the coming school year. Some shipment delays are expected and ordering early will help to ensure your items are ready for your child(ren)'s back to school requirements.

We do our very best to plan for the unpredictable. We ask for your help to plan ahead for your child(ren)'s uniforms.

FREE SHIPPING FOR ORDERS OVER \$250.00 (BEFORE TAX) WILL BE AVAILABLE FROM MAY 1, 2023 TO JUNE 15TH, 2023. Regular shipping rates will apply as of June 16th.

Please mark your calendars and place your uniform orders no later than June 15, 2023.

### STORE HOURS OF OPERATION

9:30 am - 5:30 pm Monday-Saturday, closed Sundays and Statutory holidays.

# **CONTACT US**

If you have questions we are here to help.

The best way to reach us is through our **contact us page online**.

We experience a high volume of emails and calls in August and September.

We will always do our best to reply to you in a timely manner.

We appreciate your kindness and understanding should there be delays during this time.



### **STEP 1: ACCOUNT**

Whether you plan to shop at the school fitting, in store or online you will require an online account.

- It is important that your account is created before visiting the school fitting or the store.
- Website: www.cambridgeuniforms.com
- Your online school code is: CCS253
- You will have access to view and order uniforms online as of May 1, 2023. Before May 1st you are able to create your account and book a fitting.

### **STEP 2: SIZING**

- As a new family, we encourage you to allow us to help you with your sizing by either booking an appointment for the school fitting or visiting our Dollarton store for an in person fitting.
- Whether you choose to book an appointment for the school fitting or visiting our store our staff will guide you through the uniform policy while fitting your child(ren).
- Orders placed at the school fitting can be shipped to your home or picked up in store.
- When visiting the store, no earlier than May 1, 2023, you will leave with all available items following your fitting. Any items that are unavailable will be shipped to you once they are in stock. This is a complimentary shipment.
- Fittings for new students will take 30-45 minutes.
- Store capacity impacts the number of families we can serve in a day. If you are able to shop online we encourage this. If you are visiting the store we ask that only 1 parent be in attendance with the child(ren) requiring assistance. It is best to book an online appointment so you can be assisted at the time you choose. You may book your fitting online through our website. Thank you for your patience and understanding should there be wait times to enter the store.

For information on our return policy, please follow the link. https://www.cambridgeuniforms.com/pages/return-policy

We thank you for taking care of your uniform requirements by June 15th and wish you and your child(ren) a successful year ahead.

Warm regards, CAMBRIDGE UNIFORMS

